

Workplace and Personal Safety

One day program

Managing violence in the workplace

Workplace violence can take many forms ranging from verbal abuse, threats, harassment, bullying and actual violence. The effect upon the victim can be devastating and the costs associated with the incident can have long term effects upon the employees and the business.

Legislation such as OHS Act, the Common Law and Duty of Care places significant obligations upon employers and staff to provide a safe workplace free from violence and bullying.

This course is tailored to provide managers and staff with the tools and skills to identify, investigate and prevent violence in the workplace.

This workshop is designed to assist in the following areas:

- Developing and understanding of the accountability and responsibility placed upon both managers and staff in relation to Legislation
- Identifying the different forms of violence (passive aggression, overt and covert acts of violence)
- Costs and risks associated with failing to prevent workplace violence
- Practical methods to avoid workplace violence
- Communication strategies
- Assessing the risks and implementing control measures
- Guidelines for the successful development and implementation of a Set of Integrated Policies

Who should attend?

- Business owners
- Managers and department heads
- Human resource managers
- Staff who work in potentially high risk occupations
- Teachers



The Facilitator

During a 25 year career with the New South Wales Police Service Ross achieved the rank of Detective Chief Inspector. Ross's diverse career experiences have ensured that he is a dynamic presenter with sound credentials in both theory and practical application in his chosen areas of skill development and facilitation. Ross's exceptional and diverse career has included roles as the Senior Police Hostage Negotiator for the Northern Region of the State and training and development of investigators and trainee negotiators. Ross has led and managed major investigations involving the co-ordination of multi agencies; commanded major strike forces targeting organised crime syndicates on a state, national and international level and has extensive experience in Complaint Management and Investigation. Ross holds tertiary qualifications in Policing, Investigations Management, Security, Risk Management and Emergency Management.

Total cost for program

\$450

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